

# **CUSTOMER & MARKET INSIGHTS**

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# STOP&SHOP

\*a division of Royal Ahold



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#### **Company Overview**

Purchased for \$2.90 billion in 1996, during a time when it looked as though Royal Ahold was poised to acquire any and every food retailer in the Northeast, Stop & Shop went from being New England's largest grocery chain to being one piece of Ahold's then-sprawling American supermarket empire, which ranked fourth in the US. But with the accounting scandal at fellow Ahold subsidiary US Foodservice and the substantial subsequent divestment plans targeting Ahold USA's convenience store and Southern grocery chains, Stop & Shop has emerged as the major component of the company's US operations. To this end, Ahold USA's headquarters are currently being transferred from Chantilly, VA to Stop & Shop's Quincy, MA offices. This shift is part of Ahold's much larger 'Road to Recovery' strategy announced last year. Under this plan, the Company is creating a "new business arena" to combine the administrative and managerial functions of Stop & Shop and Giant Food (Giant-Landover), its two largest US retail operating companies. At completion, the integration will result in the elimination of approximately 650 administrative positions at Giant. To date the integration has cost \$44.0 million (\$25.0 million in the first quarter and \$19.0 million in the second); however, management continues to project the process will "generate significant benefits in 2005 and beyond." Unfortunately, the process is running well behind schedule. Originally targeted for completion by July 2004, it is now expected to continue over the next few months. The trick will be to balance the efficiencies of centralization without jeopardizing the local flavors developed regionally.

Albert Furst, VP, 1-800-789-0123, extension 147.

#### **General Information**

#### Stop & Shop

Headquarters: 1385 Hancock St., Quincy, MA 02169

781-380-8000

Internet Address: stopandshop.com

Telephone:

Revenues: \$11.20 billion for TTM 7/11/04

Stores: **352 at 9/1/04** 

Market Areas:  $\,$  CT, MA, NH, NJ, NY and RI

Banners: Stop & Shop and Super Stop & Shop

#### **Giant-Landover**

Headquarters: 6400 Sheriff Rd., Landover, MD 20785

Telephone: 301-341-4100

Internet Address: giantfood.com

Revenues: \$5.88 billion for TTM 7/11/04

Stores: 201 at 9/1/04

Market Areas: DE, DC, MD, NJ and VA
Banners: Giant Food and Super G

#### **Key Personnel**

#### Executive Team for combined Stop & Shop and Giant-Landover

President and CEO: Marc E. Smith Exec. VP – Sales & Marketing: Barry Berman
CFO and EVP: Rick Picariello Exec. VP – Human Resources: Maureen McGurl
Exec. VP – Operations: Senior VP – Supply Chain: Jose Alvarez

#### additional Stop & Shop Executives

Bernie Ellis Senior VP - Perishable Procurement Org: Exec. VP - Merchandising: John Mason Exec. VP – Store Operations & Distribution: Jim Astuto Senior VP - Perishables: Mike Bettencourt Senior VP and General Counsel: Senior VP - Sales & Grocery Procurement: Tom Hippler **Mark Nyberg** Tony Colavolpe Senior VP and General Sales Manager: Jim Nazzaro Senior VP - Real Estate: Senior VP - Center Store Merchandise: Senior VP - Construction & Engineering: Steve Krupski Tom Gandolfi Senior VP - Distribution: Jack O'Kefee Senior VP - NYM Division: **Chris Williams** Senior VP - Store Operations: Stephen Neal Controller and VP - Finance: Lawrence Robillard

#### **BACKGROUND**

The Stop & Shop Supermarket Company is the largest subsidiary of Dutch food company Royal Ahold, NV. The chain is also the largest food retailer in New England, employing 57,000 associates in its network of stores, distribution centers, manufacturing plants and offices. As such, Royal Ahold is making Stop & Shop the backbone of its US operations, shifting Ahold USA headquarters to Quincy, MA. Stop & Shop is also in the process of absorbing the administrative functions for sister chain Giant Food of Landover, MD.

#### **HISTORY**

In 1914, the Rabinovitz family founded the Economy Grocery Stores Company in Somerville, MA. Four years later, family member Sidney Rabb introduced an idea new to retail - the self-service, modern supermarket. His novel idea caught on, allowing the company to rapidly expand its number of stores.

In 1946, the company officially became known as Stop & Shop, Inc. and sales climbed to \$42.5 million. Nearly 40 years later, Stop & Shop pioneered the superstore concept in New England, opening its first location in 1982.

Ahold acquired Stop & Shop in July 1996.

During fiscal 2000, the 72-store Edwards chain, which previously formed part of Ahold's Giant-Carlisle division, was converted to the Stop & Shop format, except for four stores that were transferred to Giant-Landover.

In February 2001, Stop & Shop acquired 36 supermarkets from C&S Wholesale Grocers, which previously purchased the locations from Grand Union. The supermarkets were located mainly in New Jersey and New York and were converted to the Stop & Shop format during the first guarter of fiscal 2001.

In December 2002, Stop & Shop acquired the lease designation rights for 17 stores from Ames Department Stores. The following year, Stop & Shop acquired four stores (two on Martha's Vineyard, MA and one each in Killingly, CT and Peterborough, NH) from A&P. Also in 2003, the chain began construction of a new, 1.3 million square-foot distribution facility in Freetown, MA, costing more than \$103.0 million.

On November 7, 2003, Ahold announced the development of a three-year plan, a key component of which is the establishment of a "business arena" based in Quincy, MA and consisting of the Stop & Shop and Giant-Landover operations. Under the ongoing process, brands, pricing and product assortment will remain untouched; however, administrative control, information technology, sourcing, finance and human resources are being integrated.

#### STOP & SHOP'S AFFILIATED US OPERATING COMPANIES

In addition to Stop & Shop, Ahold USA's other operations include Giant Food (Giant-Landover), Giant Food Stores (Giant-Carlisle), Peapod and US Foodservice. The Company also operates Bruno's and BI-LO, as well as a number of convenience store chains; however, these operations have been tagged for divestiture and are currently considered discontinued operations.

		Sister Opera	ting Companies
		Continuin	g Operations
Operating Company	Units	Market Areas	Banners
Giant–Landover Giant–Carlisle Peapod US Foodservice	201 277 NA 105	DC, DE, MD, NJ and VA MD, NY, OH, PA, VA and WV CT, DC, MD, MA and RI Nationwide	Giant Food and Super G Giant Food Store, Martin's Food Markets and Tops Friendly Markets Peapod, Peapod by Giant and Peapod by Stop & Shop US Foodservice and Next Day Gourmet
		Discontinu	ed Operations
Operating Company	Units	Market Areas	Banners
* Bruno's * BI-LO * c-stores	178 154 204	AL, FL, GA and MI GA, NC, SC and TN NY	Bruno's, Food World, Food Fair and Food Max BI-LO Sugarcreek Stores, Tops Xpress and Wilson Farms

#### STORE ACTIVITY

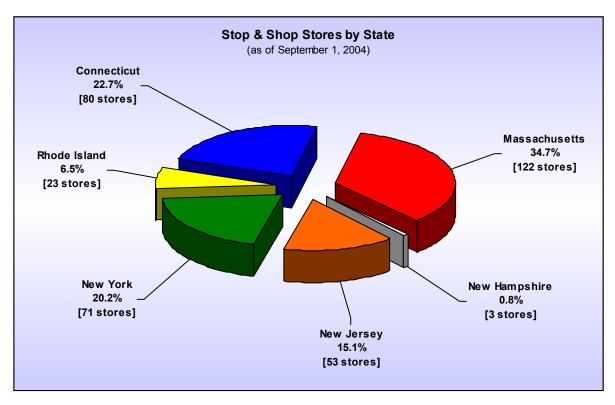
The following table shows Stop & Shop's store activity over the past five years. Similar information for Giant-Landover can be found in Appendix B on page 10.

Store Activity						
	Fiscal	Fiscal	Fiscal	Fiscal	Fiscal	
	1999	2000 <sup>1</sup>	2001 <sup>2</sup>	2002	2003	
Stores at beginning of period:  Net store openings/closings/acquisitions:  Stores at end of period:	193	202	274	321	333	
	<u>9</u>	72	47	12	6	
	<b>202</b>	<b>274</b>	<b>321</b>	333	339	

- 1. Reflects integration of 64 remaining Edwards stores, previously part of Giant-Carlisle.
- 2. Reflects acquisition of 36 former Grand Union stores from C&S Wholesale Grocers.

#### STORE LOCATIONS

The following pie chart shows a state-by-state breakdown of Stop & Shop's store base. A complete listing of the chain's 352 individual store locations can be found in Appendix A on page 9. Similar information for Giant-Landover can be found in Appendix B on page 10.



#### **STORE FORMATS**

All 352 stores operate under the Stop & Shop banner; however, there are two distinct formats. The chains operate more than 280 superstores and approximately 70 conventional supermarkets. Store sizes range from less than 55,000 square feet for conventional supermarkets to as much as 75,000 square feet for superstores.

Stop & Shop also operates Stop & Shop gas stations in over 40 locations throughout Massachusetts, Connecticut, Rhode Island, New York and New Hampshire.

#### **DISTRIBUTION OPERATIONS**

Stop & Shop's store base is supplied by a trio of distribution centers. A 760,000 square-foot DC in Readville, MA handles dry grocery, produce and dairy, while a smaller facility in North Haven, CT supplies meat, dairy and delicatessen items. Stop & Shop's newest DC is a 1.3 million square-foot complex in Freetown, MA. The \$103.0 million facility includes a 619,000 square-foot building housing dry goods and a 700,000 square-foot warehouse for perishables.

#### **E-COMMERCE OPERATIONS**

In June 2000, Stop & Shop teamed with Peapod, then 51% owned by Ahold, to begin providing internet-based home shopping and grocery delivery service under the brand name "Peapod by Stop & Shop." Customers are serviced from existing Stop & Shop stores in the following market areas: southern Connecticut; Boston and Cape Cod, MA; Providence, RI; and Long Island, NY. "Peapod by Giant" services online grocery customers in the metropolitan Washington, DC market including parts of Maryland and Virginia.

#### **PARTNERSHIPS**

In order to enhance its offerings, Stop & Shop has established partnerships/alliances adding full service stores-withinstores operated by the following retailers: Boston Market (casual dining restaurant), Dunkin' Donuts (quick service restaurant), Office Depot (office products), Wild Oats (natural/organic foods), Zoots (dry cleaning), and several commercial banks.

#### STRATEGIC INITIATIVES

The key factor currently impacting Stop & Shop is the process of integrating the chain's administrative functions with those of Giant-Landover, thus combining Ahold USA's two largest retail operating companies. In addition to taking over most of the back-office functions for Giant-Landover, Stop & Shop's Quincy, MA corporate office will become the new headquarters of Ahold's entire US operation. To use the words of Stop & Shop executives, this integration process, which began in May, "is a very important requirement for future growth."

Either in spite of or because of this importance, the process has run into several unforeseen difficulties. After recording non-recurring costs of \$25.0 million in the first quarter and a further \$19.0 million in the second quarter, the Company indicated that "extra" costs have been involved in the integration. At the same time, management was forced to push back the scheduled completion date from July 2004 to sometime near year-end. According to Stop & Shop executives, the effect of these efforts was underestimated and the impact on the combined operation was wholly responsible for the deterioration of US retail performance during the second quarter ended July 11. Total sales were essentially flat, rising an anemic 0.5% to \$6.26 billion, while operating income plunged 30.0% to \$250.0 million and operating margin dropped 170 basis points to 4.0%. Management also indicated that, while the chain's attention was focused inward on integration efforts, competitors, primarily Albertson's Shaw's Supermarkets division, capitalized by ramping up promotional activity. Stop & Shop's ability to counter this aggression was also limited by the aforementioned dramatic cutbacks in capital spending and the resulting slowdown in remodeling activity, which have left the chain with an aged store base (average store age between six and seven years).

Looking ahead, Stop & Shop officials have cautioned that although the integration is now "physically" complete, meaning the IT conversions in the stores and the supply chain are done, the combined operation must still undergo retraining efforts for its tens of thousands of employees. As such, management does not expect to see any net benefits or be able to assess the effects until the fourth quarter.

Although Stop & Shop does not provide detailed store growth plans, *F&D Reports* has learned that the chain is planning to open its first location in Maine. Sites in Kennebunk and Portland are awaiting local approval and management hopes to have them open in 2005. Reportedly, subsequent expansion in the state will proceed at a pace of five – seven new openings per year for the next several years.

In terms of store improvements, capital expenditure reduction enacted in the wake of the US Foodservice accounting scandal forced the Company to cut the remodeling schedule to about 10 per year, a substantial drop from the historical level of approximately 25. No increase in the remodeling schedule has been announced, but management indicated that improving the store base "is an absolute prerequisite to moving to the next phase."

#### **COMPARATIVE MARKET SHARE**

The following chart shows Stop & Shop's position among food retailers in selected major metropolitan statistical areas (MSAs). For comparison, data is shown for 2004 and 2002. Please note that some of the markets have experienced significant changes in population size as MSA boundaries have shifted.

	Selected	l Market	Competition		
	20	04		20	02
Boston, MA	No. of	Market	Boston, MA	No. of	Market
(population: 6.2 million)	Stores	Share	(population: 6.1 million)	Stores	Share
Ahold (Stop & Shop)	91	25.0%	Shaw's Supermarkets	96	25.6%
Albertsons (Shaw's)	108	23.6%	Ahold (Stop & Shop)	85	25.2%
Demoulas/Market Basket	56	15.9%	Demoulas/Market Basket	53	15.4%
Other	282	35.5%	Other	228	33.8%
* Bridgeport-Stamford-Norwalk, CT	No. of	Market			
(population: 1.7 million)	Stores	Share			
Ahold (Stop & Shop)	19	44.6%			
Wakefern (ShopRite)	6	11.0%			
Albertsons (Shaw's)	8	8.7%			
Other	52	35.7%			
Hartford-West Hartford-East Hartford, CT	No. of	Market	Hartford, CT	No. of	Marke
(population: 1.2 million)	Stores	Share	(population: 1.2 million)	Stores	Share
Ahold (Stop & Shop)	25	47.7%	Ahold (Stop & Shop)	23	42.89
Albertsons (Shaw's)	11	11.8%	Big Y Foods	9	12.19
Big Y Foods	9	9.9%	Shaw's Supermarkets	10	11.59
Other	80	30.6%	Other	66	33.69
Nassau-Suffolk, NY	No. of	Market	Nassau-Suffolk, NY	No. of	Marke
(population: 2.8 million)	Stores	Share	(population: 2.8 million)	Stores	Share
A&P (Waldbaums and Food Emporium)	53	21.3%	A&P (Waldbaums and Food Emporium)	51	23.09
Ahold (Stop & Shop)	34	21.1%	Ahold (Stop & Shop)	33	19.29
King Kullen	48	18.2%	King Kullen	46	17.89
Other	154	39.4%	Other	137	40.09
New Haven-Milford, CT	No. of	Market	New Haven-Meriden, CT	No. of	Marke
(population: 0.8 million)	Stores	Share	(population: 1.7 million)	Stores	Share
Ahold (Stop & Shop)	20	55.2%	Ahold (Stop & Shop)	39	45.6
Wakefern (ShopRite)	5	11.2%	Wakefern (ShopRite)	10	10.29
Albertsons (Shaw's)	5	7.1%	Shaw's Supermarkets	12	8.8
Other	44	26.5%	Other	84	35.49
New York-Wayne-White Plains, NY-NJ	No. of	Market	New York, NY	No. of	Marke
(population: 11.5 million)	Stores	Share	(population: 9.4 million)	Stores	Share
A&P (A&P, Food Emporium and Waldbaums)	110	14.6%	A&P (A&P, Food Emporium and Waldbaums)	87	18.19
Pathmark	48	13.1%	Pathmark	31	12.9
Ahold (Stop & Shop)	45	9.2%	Ahold (Stop & Shop)	22	6.99
Other	969 <b>No. of</b>	63.1% Market	Other	743	62.1°
* Poughkeepsie-Newburg-Middletown, NY	Stores	Share			
(population: 0.6 million)					
Wakefern (ShopRite)	9	21.1%			
Ahold (Stop & Shop)	10	<b>20.8%</b>			
Wal-Mart Other	3 37	18.8% 39.3%			
	No. of	Market	Dravidance Fall Biver DLMA	No. of	Marke
Providence-New Bedford-Fall River, RI-MA (population: 1.6 million)	Stores	Share	Providence-Fall River, RI-MA (population: 1.0 million)	Stores	Share
Ahold (Stop & Shop)	35	44.4%	(population: 1.0 million)  Ahold (Stop & Shop)	19	48.39
Albertsons (Shaw's)	35 25	<b>44.4%</b> 23.5%	Shaw's Supermarkets	19 12	20.69
Wakefern (ShopRite)	25 6	23.5% 3.7%	SUPERVALU (Ro Jacks Food Store)	5	7.29
Other	72	3.7% 28.4%	Other	38	23.99
Other	12	20.4%	Ollici	30	23.9

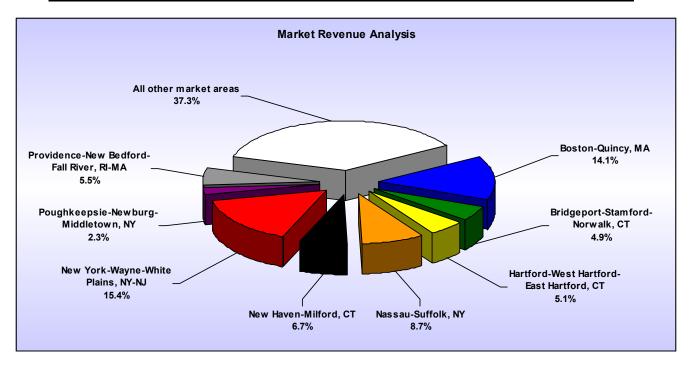
<sup>\*</sup> Market share information for the Bridgeport, CT and Poughkeepsie, NY MSAs not available prior to 2004.

Note: Data collected by Trade Dimensions

#### **MARKET REVENUE ANALYSIS**

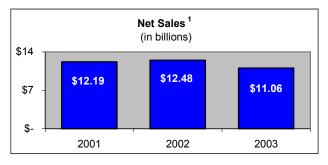
The following graphs illustrate how each selected market fits into Stop & Shop's overall revenue picture, including gross revenue from each market as well as that market's percentage of the chain's total sales.

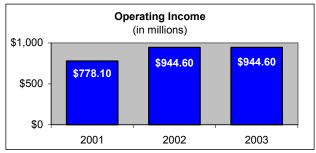
Market Revenue Analysis (dollars in millions)						
Market Area	Number of Stores Owned	Revenue from Market	Market's % of Total Grocery Revenue			
Boston, MA	91	\$ 1,581.53	14.1%			
Bridgeport-Stamford-Norwalk, CT	19	\$ 549.63	4.9%			
Hartford-West Hartford-East Hartford, CT	25	\$ 577.05	5.1%			
Nassau-Suffolk, NY	34	\$ 969.06	8.7%			
New Haven-Milford, CT	20	\$ 754.04	6.7%			
New York-Wayne-White Plains, NY-NJ	45	\$ 1,720.61	15.4%			
Poughkeepsie-Newburg-Middletown, NY	10	\$ 256.25	2.3%			
Providence-New Bedford-Fall River, RI-MA	35	\$ 615.85	5.5%			
All other market areas	73	\$ 4,176.00	37.3%			

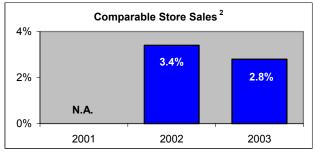


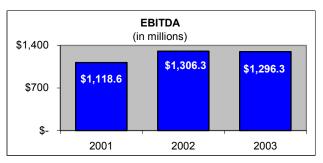
#### **SELECTIVE TREND ANALYSIS**

The following graph shows a three-year sales trend for Stop & Shop, while three-year trends are shown for other criteria and performance trends depicted in the Company's fiscal year-end financial statements.





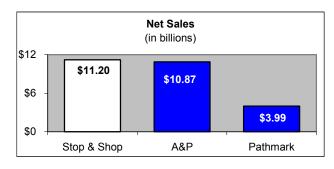


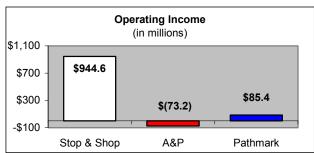


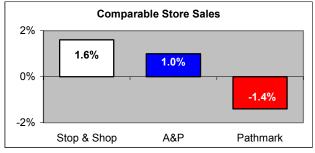
- 1. 2003 sales dropped largely due to divestments of non-core assets.
- 2. excludes the impact of currency exchange rates.

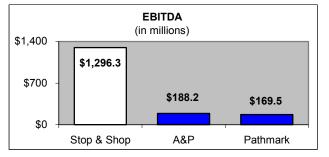
#### **SELECTIVE PEER ANALYSIS**

The graphs below show various performance, efficiency and liquidity measures for Stop & Shop, compared to two peers, Pathmark and A&P. All figures represent the trailing-twelve months from each company's most recently completed fiscal quarter.









# **Appendix A**

The following table is a complete listing of Stop & Shop's 352 individual store locations.

		Conne	<u>ecticut</u>		
Ansonia	Darien	Hamden	New Milford	Simsbury	Waterford
Bloomfield	Dayville	Hamden	Newington	S. Windsor	Watertown
Branford	E. Hartford	Hartford	Newtown	Southington	W. Hartford
Bridgeport	E. Haven	Litchfield	N. Haven	Stamford	
					Westport
Bridgeport	E. Lyme	Madison	Norwalk	Stamford	Wethersfield
Bristol	Enfield	Manchester	Norwalk	Stratford	Wethersfield
Bristol	Fairfield	Meriden	Norwich	Torrington	Willimantic
Canaan	Fairfield	Meriden	Old Saybrook	Trumbull	Wilton
Cheshire	Glastonbury	Middletown	Orange	Unionville	Windsor
Clinton	Glastonbury	Milford	Pawcatuck	Vernon	Winsted
Colchester	Granby	Milford	Putnam	Wallingford	Willotod
Cromwell	,				
	Greenwich	Naugatuck	Ridgefield	Waterbury	
Danbury	Greenwich	New Britain	Seymour	Waterbury	
Danbury	Groton	New Haven	Shelton	Waterbury	
		Massac	<u>chusetts</u>		
Abington	Danvers	Greenfield	Medford	Plymouth	Sturbridge
Acton	Danvers	Hadley	Methuen	Quincy	Swampscott
Allston	Dorchester	Halifax	Middleboro	Quincy	Vineyard Haven
		Harwich	Milford	•	Walpole
Amesbury	E. Longmeadow			Raynham	•
Arlington	E. Springfield	Hingham	Nantucket	Revere	Watertown
Arlington	E. Wareham	Holbrook	Natick	Revere	Watertown
Attleboro	E. Weymouth	Holyoke	New Bedford	Roslindale	W. Roxbury
Bedford	Edgartown	Holyoke	New Bedford	Roxbury	W. Springfield
Belchertown	Everett	Hudson	N. Adams	Sandwich	Westborough
Beverly	Fairhaven	Hyannis	N. Andover	Sandwich	Westborough
Boston	Fall River	Hyde Park	N. Attleboro		Westfield
		•		Saugus	
Braintree	Fall River	Jamaica Plain	N. Dartmouth	Seekonk	Whitman
Brockton	Falmouth	Kingston	N. Reading	Shrewsbury	Winchester
Brockton	Feeding Hills	Lexington	Northampton	Somerset	Woburn
Brookline	Foxboro	Lynn	Norwell	Somerville	Worcester
Chatham	Framingham	Malden	Norwood	S. Boston	Worcester
Chelmsford	Framingham	Malden	Orleans	S. Dennis	Worcester
Chelmsford	Franklin	Manomet	Peabody	S. Yarmouth	7701000101
Chicopee	Gardner	Mansfield	Pembroke	Springfield	
Cohasset	Gloucester	Marstons Mills	Pittsfield	Stoneham	
Dedham	Grafton	Mashpee	Pittsfield	Stoughton	
		New Ha	<u>mpshire</u>		
Bedford	Manchester	Peterborough			
		New .	<u>Jersey</u>		
Aberdeen	Clifton	Franklin Lakes	Lyndhurst	Raritan	Toms River
Basking Ridge	Clifton	Franklin Park	Madison	Ridgewood	Toms River
Bayonne	Cranbury	Hackensack	Middletown	Ringwood	Union
Berkeley Heights	Dayton	Highland Park	Monmouth Junction	Secaucus	Waldwick
Bloomfield	Dumont	Hillsborough	Morris Plains	Shrewsbury	Watchung
Brick	Edison	Howel	Paramus	Somerset	Wayne
Butler	Edison	Jackson	Phillipsburg	Sparta	Westfield
Carlstadt	Elizabeth	Jersey City	Piscataway	Teaneck	Wyckoff
Closter	Flemington	Keyport	Point Pleasant	Tenafly	•
		New	York		
Amityville	Freeport	Lakeview	Mount Ivy	Ossining	Stony Point
Bronx	Glen Cove	Levittown	Mount Kisco	Oyster Bay	Tarrytown
Bronx	Glendale	Little Neck	Mount Vernon	Port Jefferson	Wappingers Falls
Brooklyn	Hempstead	Long Island City	Nanuet	Port Washington	Washingtonville
Brooklyn	Hicksville	Mamaroneck	New Hyde Park	Poughkeepsie	W. Babylon
Deer Park	Holbrook	Maspeth	New Rochelle	Poughkeepsie	W. Babylon
Dobbs Ferry	Hopewell Junction	Massapequa Park	New Rochelle	Rhinebeck	W. Islip
E. Islip	Hyde Park	Medford	Newburgh	Sayville	W. Nyack
E. Meadow	Inwood	Merrick	N. Bellmore	Setauket	White Plains
				Smithtown	
E. Northport	Islandia	Middletown	N. White Plains		Woodbury
Eastchester Farmingville	Lake Grove Lake Ronkonkoma	Miller Place Monroe	Northport Oceanside	Somers S. Setauket	Yonkers
- arringville	Lake Ronkonkonia			J. OCIAUNGI	
			Island		
					10/
Bristol	Cumberland	Middletown	N. Kingstown	Providence	Warwick
Bristol Coventry	Cumberland Greenville	Middletown Narragansett	N. Kingstown N. Providence	Providence Providence	Warwick

### **Appendix B**

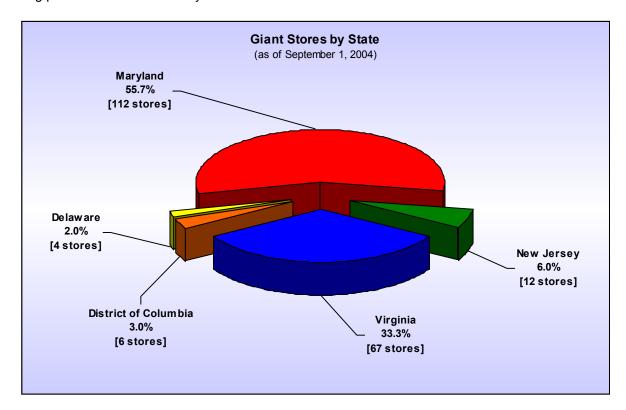
The top table shows Giant-Landover's store activity over the past five years, while the bottom table is a complete listing of Giant-Landover's 201 individual store locations.

	Fiscal	Fiscal	Fiscal	Fiscal	Fiscal
	1999	2000	2001	2002	2003
Stores at beginning of period: Net store openings/closings/acquisitions:	173	176	179	186	189
	3	3	7	3	<u>12</u>
Stores at end of period:	176	179	186	189	201

		<u>District o</u>	of Columbia		
Washington	Washington	Washington	Washington	Washington	Washington
		<u>De</u>	laware		
Bear	Middletown	Rehoboth	Wilmington		
		<u>Ma</u>	ryland		
Abingdon	Bel Air	Crofton	Germantown	Olney	Silver Spring
Accokeek	Bel Air	District Heights	Germantown	Owings Mills	Silver Spring
Annapolis	Bethesda	Dundalk	Germantown	Owings Mills	Silver Spring
Annapolis	Bethesda	Easton	Germantown	Oxon Hill	Silver Spring
Baltimore	Bethesda	Edgewater	Glen Burnie	Pasadena	Silver Spring
Baltimore	Bowie	Edgewood	Glen Burnie	Pikesville	Silver Spring
Baltimore	Bowie	Elkridge	Glen Burnie	Potomac	Silver Spring
Baltimore	Bowie	Ellicott City	Glen Burnie	Potomac	Silver Spring
		•			
Baltimore	Bowie	Ellicott City	Greenbelt	Prince Frederick	Towson
Baltimore	Burtonsville	Essex	Hyattsville	Randallstown	Upper Marlboro
Baltimore	California	Fort Washington	Hyattsville	Riverdale	Waldorf
Baltimore	Camp Springs	Frederick	Hyattsville	Rockville	Westminster
Baltimore	Clarksville	Frederick	Landover	Rockville	
Baltimore	Clinton	Gaithersburg	Lanham	Rockville	
Baltimore	Cockeysville	Gaithersburg	Lanham	Rockville	
Baltimore	Colesville	Gaithersburg	Largo	Rockville	
Baltimore	Columbia	Gaithersburg	Laurel	Salisbury	
Baltimore	Columbia	Gaithersburg	Laurel	Salisbury	
Baltimore	Columbia	Gaithersburg	Lutherville	Salisbury	
Beltsville	Columbia	Gaithersburg	Marlow Heights	Severna Pk	
		New	<u>Jersey</u>		
Cherry Hill	Ewing	Laurel Springs	Mt. Laurel	Sewell	Trenton
Cherry Hill	Galloway	Mt. Holly	Mt. Laurel	Sicklerville	Whiting
		<u>Vi</u>	rginia_		
Alexandria	Arlington	Charlottesville	Fredericksburg	Manassas	Stafford
Alexandria	Arlington	Charlottesville	Fredericksburg	Manassas	Sterling
Alexandria	Arlington	Clifton	Fredericksburg	Manassas	Sterling
Alexandria	Arlington	Dale City	Gainesville	McLean	Vienna
Alexandria	Arlington	Dale City	Herndon	McLean	Warrenton
Alexandria	Ashburn	Fairfax	Herndon	Oakton	Woodbridge
Alexandria	Ashburn	Fairfax	Herndon	Purcellville	Woodbridge
					woodbridge
Alexandria	Burke	Fairfax	Lake Ridge	Reston	
Alexandria	Burke	Fairfax	Leesburg	Reston	
Annandale	Centreville	Falls Church	Leesburg	Springfield	
Annandale	Centreville	Falls Church	Lorton	Springfield	
Annandale		Falls Church		Springfield	
				Springfield	
				Springfield	

### **Appendix B**

The following pie chart shows a state-by-state breakdown of Giant-Landover's store base.



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BACKGROUND	1	MARKET REVENUE ANALYSIS	6	
COMPANY OVERVIEW	1	PARTNERSHIPS	3	
COMPARATIVE MARKET SHARE	5	SELECTIVE PEER ANALYSIS	7	
DISTRIBUTION OPERATIONS	3	SELECTIVE TREND ANALYSIS	7	
E-COMMERCE OPERATIONS	3	STOP & SHOP'S AFFILIATED US OPERATING COMPANIES	2	
GENERAL INFORMATION	1	STORE ACTIVITY	2	
HISTORY	2	STORE FORMATS	3	
KEY PERSONNEL	1	STORE LOCATIONS	3	
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2004

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Duane Reade Roundy's Fresh Brands

Kroger Stop & Shop

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